



120 Torbay Road • Prince Charles Building, Suite E210 • St. John's, Newfoundland and Labrador • A1A 2G8

2026-01-09

Newfoundland Power Inc.

Mr. Dominic Foley

E-mail: dfoley@newfoundlandpower.com

Dear Sir:

Re: Newfoundland Power Inc.- Consumer Advocate Correspondence Regarding November 2025 Billing - Request for Comments

Enclosed please find correspondence from the Consumer Advocate, dated December 18, 2025, regarding customer complaints on Newfoundland Power's November 2025 billing.

The Board requests that Newfoundland Power provide comments on this matter by Friday, January 16, 2026.

If you have any questions, please do not hesitate to contact the Board's Legal Counsel, Ms. Jacqui Glynn, by email, jglynn@pub.nl.ca or by telephone 709-726-6781.

Sincerely,

Colleen Jones

Assistant Board Secretary

CJ/ml

ecc **Newfoundland Power Inc.**

Douglas Wright, E-mail: dwright@newfoundlandpower.com
NP Regulatory, E-mail: regulatory@newfoundlandpower.com
Newfoundland and Labrador Hydro
Shirely Walsh, Email: ShirleyWalsh@nlh.nl.ca
NLH Regulatory, E-mail: nlhregulatory@nlh.nl.ca

Consumer Advocate

Dennis Browne, KC, E-mail: dbrowne@bfma-law.com
Stephen Fitzgerald, KC, E-mail: sfitzgerald@bfma-law.com
Sarah Fitzgerald, E-mail: sarahfitzgerald@bfma-law.com
Bernice Bailey, E-mail: bbailey@bfma-law.com